

Remote Video Visits

Visiting with your incarcerated loved one is simple with remote video visitation provided by Pay Tel Communications, Inc.

Get Ready!

Scan the QR code to download the Pay Tel Connect app or visit www.paytelconnect.com to create your Pay Tel account.



If you are a professional needing confidential, privileged visits, please call the facility to get special instructions.

Once you have opened a Pay Tel account, fund the account to pay for any communication services available.

Get Set!

You must be an approved contact before you can video visit. Ask your incarcerated loved one to send you a request to be a contact. Once they do, you will get a text message to complete the contact setup. You can check your contact approval status by going to the Pay Tel Connect app, go to "inteleVISIT," then "Account."

Visit!

Once approved as a contact, there are two ways to schedule visits: using the Pay Tel Connect app or your incarcerated loved one can send you a request to schedule a visit.

Need Help?

Pay Tel offers account assistance via Live Chat from the Pay Tel Connect app or by calling 1-800-729-8355 to speak to a Customer Service Representative.